

Signup & Password Reset

New Users Signing Up

1. New users should navigate to the ExCeL London page (*https:// excellondon.voyagecontrol.com/*) and click on the green "Sign Up" button.



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2. On this page you will be asked to fill out information including your first name, last name, mobile number, email address, and your chosen password [which must include at least 1 number and 1 capital letter within the password] and then click on the checkbox for "Click here to agree to the Voyage Control Terms and Conditions".

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Let's ge started Creating yo account is simple	et Dur own really super	a montroleuropagesente can a a a a a a a a a a a a a a a a a a
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3. If you ever need further assistance, you can contact our support team by selecting the (?) located on the bottom right side of the 'login' page next to the language selection toggle.

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Need To Change Your Password?

1. Go to your venue's dashboard/platform

2. Click the forgot password button just above where it says "Log In"

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3. Input the email address you signed up with



- 4. Confirm your email address
- 5. Click "Reset Password"

6. You'll receive an email with a password reset link (this is not always instant, please allow up to 15 minutes or so and check your inbox, junk, and spam folders) 7. Click the link that is sent in the email sent to your account

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Password Reset Notification	Index x				æ
info@voyagecontrol.com		14:36 (2 minutes ago)	ά	4	:
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	ExCEL				
	Password Reset				
	Dear Advian,				
	We have received a reset password request for your account at ExCeL London, please use the link below to reset it. This password reset link is valid for the next 12 hours.				
	Reset your password (Ink)				
	For security, this request was received from a device using MicsBuS 0 Machinets, Iron Mac. OS X 10, 15, 7, Machinet Machinet counses, plasse growt me could any our debats will remeas unchanged, or contact support by vieting the trin below and sensitive support.				
	Regards,				
	ExCel. London				
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	Delivery logistics and site management, powered by VOYACE 02023 Voyage Control Ltd. Af rights reserved.				

8. Enter a new password



9. You should now be logged into your account with the new password!